

Gary Don Dickey, LTC (US Army Retired)

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Professional Summary:

Senior IT and Project Management Leader with 20+ years in government and military sectors, specializing in infrastructure support, contract management, and team leadership. Proven track record managing multimillion-dollar programs, including overseeing a \$1.33B IRS contract to enhance taxpayer services and deploying field support in high-stakes environments. Expertise in Lean Six Sigma, Defense Acquisition University certifications, and cross-functional collaboration to drive operational efficiency and mission success.

Skills:

- Project Management (DAU Level II)
- Information Technology (DAU Level III)
- Lean Six Sigma Black Belt methodologies
- Contract Oversight (COR Certified)
- IT Infrastructure & Software Engineering
- Team Leadership & Regional Management
- Army Battle Command Systems (ABCS)
- Stakeholder Communication
- Deployment & Field Support Operations
- Data integration and process optimization
- Data migration and consolidation strategy

Experience:**Department of the Treasury (2017–Present, GS-15, Austin/Houston, TX):**

- Directed a division of project managers supporting IRS infrastructure, managing a \$1.33B contract to operate IRS.gov, enabling seamless tax return processing for millions of users.
- Led cross-functional teams to implement upgrades, resulting in improved system reliability and reduced processing delays.
- Oversaw vendor compliance and performance, ensuring on-time delivery within budget constraints.

Department of the Army (2001–2017, GS-12/13, Fort Hood, TX):

- Served as Assistant Program Manager and Contracting Officer Representative for CECOM Software Engineering Center, managing Central Region operations across multiple states.
- Supervised Field Support Representatives for Army Battle Command Systems (ABCS), providing technical support to enhance mission readiness.
- Deployed to Camp Arifjan, Kuwait (2004) and Camp Liberty, Iraq (2009-2010), delivering on-site expertise that supported critical communications during operations.

L-3 Communications (2000–2001, Fort Hood, TX):

- Provided field support for All-Source Analysis System (ASAS) within ABCS, troubleshooting and maintaining systems to ensure operational continuity for military units.

US Army Officer, Lieutenant Colonel, Infantry & Military Intelligence (1990–2018)

- Commanded Detachment 4, 2600th Military Intelligence Group (2009-2012), leading intelligence operations and team of 20 personnel at Carswell Joint Reserve Base, TX.

- Commanded 321st Military Intelligence Battalion (2012-2013) at Camp Mabry, TX, overseeing training and readiness for 400 soldiers.

- Commanded Detachment 8, 3100 Military Intelligence Group (2015-2016), enhancing group capabilities through strategic planning and resource allocation at Carswell Joint Reserve Base, TX.

Education:

MBA, Columbia Southern University
BS, Tarleton State University

Certifications/Training:

- Level III Information Technology – Defense Acquisition University (DAU)
- Level II Program Management – DAU
- Lean Six Sigma Black Belt
- Contracting Officer Representative (COR)
- Texas Notary/Closing Agent