

# JESSICA JASKOWIAK

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**SUMMARY** Transformational Executive Leader with 14+ years of success driving strategic planning, program execution, and enterprise-wide software and product delivery. Adept at building and leading high-performing teams, scaling processes from the ground up, and steering cross-functional collaboration across Product, Finance, Risk, and Marketing. Recognized for operational excellence, Agile leadership, initiative delivery, and implementing scalable, data-driven solutions that fuel growth and cultural transformation. Passionate about equity, education, and empowering people through systems that actually work.

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WORK EXPERIENCE	Role	Employer	Timeline
	Vice President, Program Management and Product Delivery	JPMorgan Chase	July 2022 - Present
	<ul style="list-style-type: none"><li>• Figg was acquired by JP Morgan Chase in July 2022</li><li>• Re-established the Project Management and advanced Agile adoption within JPMC after a 5 year hiatus</li><li>• Acted as a strategic liaison between department teams and ELT, ensuring seamless communication and alignment across business objectives</li><li>• Collaborated cross-functionally with Product, Marketing, Finance, Risk and Controls organizations to begin yearly planning</li><li>• Established KPI's, best practices, and processes for all employees within JPMC org</li><li>• Redefined standard for onboarding new employees within the business unit</li><li>• Continued leading collaborative efforts to document system capabilities and product offerings to streamline various SaaS implementations.</li><li>• Led efforts for leadership training for all executive and director level managers to enhance culture of inclusion, empathy, purpose and drive</li><li>• Leading the PMO with a standard of excellence of dependability, knowledge, collaboration, organization and fun</li></ul>		
	Head of PMO, Program Management and Project Management	Figg	October 2021 - June 2022
	<ul style="list-style-type: none"><li>• Created first-ever PMO within the Figg organization, increasing team size by 400% in first three months</li><li>• Creating standardized Agile processes that are efficient, duplicatable and easy to execute</li><li>• New processes contributed to the implementation of 25% more projects within it's first 6 months, totaling over \$500k in revenue</li><li>• Redefined standard for onboarding new employees across the organization</li><li>• Led cross-functional efforts to document system capabilities and product offerings</li><li>• Led efforts for leadership training for all executive and director level managers to enhance culture of inclusion, empathy, purpose and drive</li><li>• Led the PMO with a standard of excellence of dependability, knowledge, collaboration, organization and fun</li></ul>		
	Technical Program Manager	Bushel	January 2021 - October 2021
	<ul style="list-style-type: none"><li>• Created and executed successful project plan for largest project in company, success hinging on 30% of global revenue</li><li>• Leading oversight of several individuals in the EPMO Department</li><li>• Led efforts in the creation and implementation of new processes for Product Management, Program Management, Project Management</li><li>• Communicates/Consults with senior leadership and senior stakeholders - creating various progress reports and/or presentations.</li><li>• Train and coach team in transition from Waterfall to Agile Methodologies and Business Practices</li><li>• Coaching Product Owners in roadmap creation pertinent to their market</li><li>• Incorporates client feedback into roadmap, providing enhancements to existing solutions</li></ul>		

## WORK EXPERIENCE

<b>Freelance Program Manager</b> <b>Wunderman Thompson</b>	<b>October 2020-January 2021</b>
<ul style="list-style-type: none"><li>Manage work streams of daily activities of assigned projects</li><li>Coordinate resourcing of projects with appropriate individuals</li><li>Lead client status meetings and other presentations as needed</li><li>Track and manage budget, scope, timeline, progress, success of each project</li><li>Assist in the estimating and creation of new business requests</li></ul>	
<b>Senior Technical Project Program Manager</b> <b>MentorMate</b>	<b>May 2017 - June 2020</b>
<ul style="list-style-type: none"><li>Created and executed successful project plan for largest project in company, success hinging on 30% of global revenue</li><li>Leading oversight of several individuals in the EPMO Department</li><li>Lead efforts in the creation and implementation of new processes for Product Management, Program Management, Project Management</li><li>Communicates/Consults with senior leadership and senior stakeholders - creating various progress reports and/or presentations.</li><li>Train and coach team in transition from Waterfall to Agile Methodologies and Business Practices</li><li>Coaching Product Owners in roadmap creation pertinent to their market</li><li>Incorporates client feedback into roadmap, providing enhancements to existing solutions</li><li>Creating and managing Healthy Employee Engagement Groups</li></ul>	

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## KEY SKILLS

- Enterprise Portfolio Management
- Cross-Functional Alignment
- Agile-at-Scale & Hybrid Methodologies
- Executive Reporting & Communication
- Complex Change Management
- Cloud & Digital-First Organization Exp.
- Cross-Functional Integration (Product, Finance, Risk)
- Risk Management & Resilience
- Global/Multi-Industry Program Experience
- Executive Leadership & Strategy
- Program Governance & Delivery
- Digital Transformation & Scale
- Strategic Advisor (CEO/Board-level)
- Enterprise Program Orchestration
- SaaS Service Delivery & Transformation
- Portfolio Prioritization & Alignment
- PMO Development & Standardization
- P&L/Revenue Impact Focus
- KPI & Performance Measurement
- Talent Development & Mentorship