

JESSICA JASKOWIAK

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[LinkedIn Profile](#)

SUMMARY

Transformational Executive Leader with 14+ years of success driving strategic planning, program execution, and enterprise-wide software and product delivery. Adept at building and leading high-performing teams, scaling processes from the ground up, and steering cross-functional collaboration across Product, Finance, Risk, and Marketing. Recognized for operational excellence, Agile leadership, initiative delivery, and implementing scalable, data-driven solutions that fuel growth and cultural transformation. Passionate about equity, education, and empowering people through systems that actually work.

WORK EXPERIENCE

Vice President, Program Management and Product Delivery

July 2022 - Present

JPMorgan Chase

- Figg was acquired by JP Morgan Chase in July 2022
- Re-established the Project Management and advanced Agile adoption within JPMC after a 5 year hiatus
- Acted as a strategic liaison between department teams and ELT, ensuring seamless communication and alignment across business objectives
- Collaborated cross-functionally with Product, Marketing, Finance, Risk and Controls organizations to begin yearly planning
- Established KPI's, best practices, and processes for all employees within JPMC org
- Redefined standard for onboarding new employees within the business unit
- Continued leading collaborative efforts to document system capabilities and product offerings to streamline various SaaS implementations.
- Led efforts for leadership training for all executive and director level managers to enhance culture of inclusion, empathy, purpose and drive
- Leading the PMO with a standard of excellence of dependability, knowledge, collaboration, organization and fun

Head of PMO, Program Management and Project Management

October 2021 - June

Figg

2022

- Created first-ever PMO within the Figg organization, increasing team size by 400% in first three months
- Creating standardized Agile processes that are efficient, duplicatable and easy to execute
- New processes contributed to the implementation of 25% more projects within it's first 6 months, totaling over \$500k in revenue
- Redefined standard for onboarding new employees across the organization
- Led cross-functional efforts to document system capabilities and product offerings
- Led efforts for leadership training for all executive and director level managers to enhance culture of inclusion, empathy, purpose and drive
- Led the PMO with a standard of excellence of dependability, knowledge, collaboration, organization and fun

Technical Program Manager

January 2021 - October

Bushel

2021

- Created and executed successful project plan for largest project in company, success hinging on 30% of global revenue
- Leading oversight of several individuals in the EPMO Department
- Led efforts in the creation and implementation of new processes for Product Management, Program Management, Project Management
- Communicates/Consults with senior leadership and senior stakeholders - creating various progress reports and/or presentations.
- Train and coach team in transition from Waterfall to Agile Methodologies and Business Practices
- Coaching Product Owners in roadmap creation pertinent to their market
- Incorporates client feedback into roadmap, providing enhancements to existing solutions

WORK EXPERIENCE

Freelance Program Manager Wunderman Thompson

October 2020-January
2021

- Manage work streams of daily activities of assigned projects
- Coordinate resourcing of projects with appropriate individuals
- Lead client status meetings and other presentations as needed
- Track and manage budget, scope, timeline, progress, success of each project
- Assist in the estimating and creation of new business requests

Senior Technical Project Program Manager MentorMate

May 2017 - June 2020

- Created and executed successful project plan for largest project in company, success hinging on 30% of global revenue
- Leading oversight of several individuals in the EPMO Department
- Lead efforts in the creation and implementation of new processes for Product Management, Program Management, Project Management
- Communicates/Consults with senior leadership and senior stakeholders - creating various progress reports and/or presentations.
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- Coaching Product Owners in roadmap creation pertinent to their market
- Incorporates client feedback into roadmap, providing enhancements to existing solutions
- Creating and managing Healthy Employee Engagement Groups

KEY SKILLS

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| • Enterprise Portfolio Management | • Executive Leadership & Strategy |
| • Cross-Functional Alignment | • Program Governance & Delivery |
| • Agile-at-Scale & Hybrid Methodologies | • Digital Transformation & Scale |
| • Executive Reporting & Communication | • Strategic Advisor (CEO/Board-level) |
| • Complex Change Management | • Enterprise Program Orchestration |
| • Cloud & Digital-First Organization Exp. | • SaaS Service Delivery & Transformation |
| • Cross-Functional Integration (Product, Finance, Risk) | • Portfolio Prioritization & Alignment |
| • Risk Management & Resilience | • PMO Development & Standardization |
| • Global/Multi-Industry Program Experience | • P&L/Revenue Impact Focus |
| | • KPI & Performance Measurement |
| | • Talent Development & Mentorship |