

# ROGER MEDLEY

## Director, Program Management Office

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### Professional Summary

Strategic and results-driven project management executive with 20+ years of experience leading enterprise portfolios and transformation programs across defense, aerospace, and technology sectors. Proven record implementing PMO governance, Agile/Waterfall/Hybrid delivery, and KPI-driven performance systems that optimize ROI and scalability. Trusted advisor to C-suite leaders for aligning business strategy, financial forecasting, and cross-functional execution.

### Selected Achievements

- Established enterprise PMO governance aligning \$200M+ in project portfolios to strategic goals.
- Implemented KPI frameworks improving forecast accuracy 22% and resource utilization 15%.
- Partnered with C-suite to integrate OKRs into quarterly performance rhythm.
- Led digital-modernization and ERP integration initiatives reducing manual reporting 40%.
- Built leadership-development pipeline lowering turnover <5% and raising productivity 15%.

### Experience

#### Chief Executive Officer

Mercy Delivers, LLC

2024 – Present

Peyton, CO

- Lead strategic and operational oversight for a regional medical-supply logistics company.
- Built and manage enterprise KPI dashboards, cadence reviews, and cost-control models aligned with corporate goals.
- Deployed data-driven route-optimization and tracking tools improving efficiency 25% and reducing misses 30%.
- Standardized SOPs and compliance processes enhancing reliability, safety, and customer satisfaction to 98% on-time.
- Partner with finance and operations to ensure profitability and scalable process maturity.

#### Independent Project Lead — Residential Construction

Self Employed

2021 – 2024

Peyton, CO

- Directed a multi-vendor residential build from scope and budget through procurement, scheduling, and inspections to closeout.
- Sequenced trades against the critical path; mitigated weather and supply risks with contingency sourcing and schedule buffers.
- Implemented job-cost tracking and sub-contractor performance reviews to protect budget and schedule integrity.
- Negotiated supplier and contractor agreements that reduced material costs by 15% while maintaining quality and safety standards.
- Established milestone-based reporting and payment controls, ensuring full transparency and timely completion across all stakeholders.
- Oversaw compliance with local building codes, safety regulations, and environmental standards, achieving zero inspection delays.

#### Chief Operating Officer

2020 – 2021

- Oversaw enterprise operations spanning engineering, finance, manufacturing, and HR for an R&D GPS technology firm.
- Led ERP and financial-system modernization improving transparency 30% and reporting efficiency 40%.
- Implemented Lean and governance frameworks cutting operational waste 20% and increasing throughput.
- Partnered with CEO to define success metrics, mentor leaders, and institutionalize accountability culture.
- Negotiated vendor contracts yielding \$1.2M annual savings while improving service quality.

## Program Manager / Operations Leader

GPS Source

Jan 2019 – 2020

Colorado Springs, CO

- Managed \$15M portfolio supplying GPS receivers to U.S. Army programs.
- Balanced resources across production and sustainment programs, lifting on-time delivery 87%→96%.
- Instituted digital workflows and risk-mitigation plans maintaining delivery continuity through supply-chain disruptions.

## Program Manager — Aircraft Performance / Runway Analysis Software

Jeppesen (Boeing)

2014 – 2019

Englewood, CO

- Guided the enterprise-wide adoption of SAgile delivery across multiple product lines, training cross-functional teams and aligning release planning, sprint cadences, and backlog prioritization with Boeing's global PMO standards.
- Led 70+ cross-functional and vendor staff through Agile/SAgile delivery, cutting release cycle time by 50%, improving coordination between engineering and operations, and increasing release predictability.
- Drove cloud migration and CI/CD automation reducing defects by 40% and boosting client satisfaction by 25%.
- Partnered with Boeing leadership on portfolio alignment, financial forecasting, and resource optimization to support enterprise transformation objectives.

## Program Manager

Intelligent Software Solutions

2011 – 2013

Colorado Springs, CO

- Directed \$120M Army analytical software deployments across 400+ CONUS/OCNUS staff.
- Built an internal reporting system integrating staffing and financials for real-time executive decision support.
- Standardized SOPs and EVM-based controls, improving forecast accuracy by 15%.
- Strengthened coordination between engineering and field operations, reducing deployment cycle time by 20%.

## Program Manager

Northrop Grumman

2001 – 2011

Colorado Springs, CO

- Managed a \$25M enterprise software portfolio (35 projects) supporting global defense operations.
- Led cross-functional engineering and analysis teams; delivered consistent schedule and budget adherence.
- Piloted an R&D data-visualization initiative that streamlined mission data analysis and decision support.
- Implemented earned value and performance-tracking metrics, improving cost and schedule variance by 10%.

## Education

### Project Management Professional Studies

University of California -Irvine

### Information Systems Technology

Skills

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|-------------------------------|----------------------|----------------------------------|
| • Digital Modernization       | • P&L Management     | • Process Improvement            |
| • Supply Chain & Logistics    | • Strategic Planning | • Continuous Improvement Culture |
| • KPI Development             | • Governance         | • Change Management              |
| • Cross-Functional Leadership | • Team Building      | • Succession Planning            |
| • Operational Excellence      | • Jira               | • Microsoft Project              |

Certifications

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Commercial Pilot – Multi-Engine Rating | Netcool Certification | NerveCenter Certification