

ROGER MEDLEY

Director, Program Management Office

● (719) 510-4580 ● roger.medley@proton.me ● Peyton, CO ● linkedin.com/in/rogermedley

Professional Summary

Strategic and results-driven project management executive with 20+ years of experience leading enterprise portfolios and transformation programs across defense, aerospace, and technology sectors. Proven record implementing PMO governance, Agile/Waterfall/Hybrid delivery, and KPI-driven performance systems that optimize ROI and scalability. Trusted advisor to C-suite leaders for aligning business strategy, financial forecasting, and cross-functional execution.

Selected Achievements

- Established enterprise PMO governance aligning \$200M+ in project portfolios to strategic goals.
- Implemented KPI frameworks improving forecast accuracy 22% and resource utilization 15%.
- Partnered with C-suite to integrate OKRs into quarterly performance rhythm.
- Led digital-modernization and ERP integration initiatives reducing manual reporting 40%.
- Built leadership-development pipeline lowering turnover <5% and raising productivity 15%.

Experience

Chief Executive Officer

Mercy Delivers, LLC

2024 – Present
Peyton, CO

- Lead strategic and operational oversight for a regional medical-supply logistics company.
- Built and manage enterprise KPI dashboards, cadence reviews, and cost-control models aligned with corporate goals.
- Deployed data-driven route-optimization and tracking tools improving efficiency 25% and reducing misses 30%.
- Standardized SOPs and compliance processes enhancing reliability, safety, and customer satisfaction to 98% on-time.
- Partner with finance and operations to ensure profitability and scalable process maturity.

Independent Project Lead — Residential Construction

Self Employed

2021 – 2024
Peyton, CO

- Directed a multi-vendor residential build from scope and budget through procurement, scheduling, and inspections to closeout.
- Sequenced trades against the critical path; mitigated weather and supply risks with contingency sourcing and schedule buffers.
- Implemented job-cost tracking and sub-contractor performance reviews to protect budget and schedule integrity.
- Negotiated supplier and contractor agreements that reduced material costs by 15% while maintaining quality and safety standards.
- Established milestone-based reporting and payment controls, ensuring full transparency and timely completion across all stakeholders.
- Oversaw compliance with local building codes, safety regulations, and environmental standards, achieving zero inspection delays.

Chief Operating Officer

2020 – 2021

NAVSYS

Colorado Springs, CO

- Oversaw enterprise operations spanning engineering, finance, manufacturing, and HR for an R&D GPS technology firm.
- Led ERP and financial-system modernization improving transparency 30% and reporting efficiency 40%.
- Implemented Lean and governance frameworks cutting operational waste 20% and increasing throughput.
- Partnered with CEO to define success metrics, mentor leaders, and institutionalize accountability culture.
- Negotiated vendor contracts yielding \$1.2M annual savings while improving service quality.

Program Manager / Operations Leader

GPS Source

Jan 2019 – 2020

Colorado Springs, CO

- Managed \$15M portfolio supplying GPS receivers to U.S. Army programs.
- Balanced resources across production and sustainment programs, lifting on-time delivery 87%→96%.
- Instituted digital workflows and risk-mitigation plans maintaining delivery continuity through supply-chain disruptions.

Program Manager — Aircraft Performance / Runway Analysis

Software

Jeppesen (Boeing)

2014 – 2019

Englewood, CO

- Guided the enterprise-wide adoption of SAFe Agile delivery across multiple product lines, training cross-functional teams and aligning release planning, sprint cadences, and backlog prioritization with Boeing's global PMO standards.
- Led 70+ cross-functional and vendor staff through Agile/SAFe delivery, cutting release cycle time by 50%, improving coordination between engineering and operations, and increasing release predictability.
- Drove cloud migration and CI/CD automation reducing defects by 40% and boosting client satisfaction by 25%.
- Partnered with Boeing leadership on portfolio alignment, financial forecasting, and resource optimization to support enterprise transformation objectives.

Program Manager

Intelligent Software Solutions

2011 – 2013

Colorado Springs, CO

- Directed \$120M Army analytical software deployments across 400+ CONUS/OCONUS staff.
- Built an internal reporting system integrating staffing and financials for real-time executive decision support.
- Standardized SOPs and EVM-based controls, improving forecast accuracy by 15%.
- Strengthened coordination between engineering and field operations, reducing deployment cycle time by 20%.

Program Manager

Northrop Grumman

2001 – 2011

Colorado Springs, CO

- Managed a \$25M enterprise software portfolio (35 projects) supporting global defense operations.
- Led cross-functional engineering and analysis teams; delivered consistent schedule and budget adherence.
- Piloted an R&D data-visualization initiative that streamlined mission data analysis and decision support.
- Implemented earned value and performance-tracking metrics, improving cost and schedule variance by 10%.

Education

Project Management Professional Studies

University of California -Irvine

Information Systems Technology

Colorado Christian University

Aviation Maintenance Technology

Southern Illinois University

Skills

- Digital Modernization
- Supply Chain & Logistics
- KPI Development
- Cross-Functional Leadership
- Operational Excellence
- P&L Management
- Strategic Planning
- Governance
- Team Building
- Jira
- Process Improvement
- Continuous Improvement Culture
- Change Management
- Succession Planning
- Microsoft Project

Certifications

Commercial Pilot – Multi-Engine Rating | Netcool Certification | NerveCenter Certification