

Steven Dale Sherman Jr

SUMMERY

Over 20 years as an energetic and motivated performer in all areas of Military and Civilian HEALTHCARE. A person sought out by a wide variety of subordinates, peers, and superiors as the “go to person” when time and funds were in short supply. Expertise in HEALTHCARE in a variety of different positions including working as a Provider, Clinic and Hospital Administration, Billing & Reconciliation, Finance, Insurance, EHR Implementation, Data Collection/Analysis, and Project Management.

CONTACT INFORMATION

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EXPERIENCE

ProspHire, August 2021 – Current

Finance Director/ PM, Health Plan Billing and Reconciliation (Consultant) –

I managed the Health Plans Premium Billing & Reconciliation department for Ascension Health after creating it as a Project Manager. Responsible for the integrity and accuracy of the accounting processes. Supervised a team of seven Billers and Accountants. Processed over \$50 Million a year in payments from multiple sources; Members, TPA Clients, the Federal and State governments. Responsible for all financial audits and fiscal reporting to the states and federal government. The Project Manager is responsible for supporting the leadership team in the development and implementation of an ACA (Affordable Care Act) Health Plan. Worked directly with all departments of the health plan in developing strategies and processes to establish all the necessary systems to start an ACA plan in FIVE States. Some of the daily responsibilities: Planed and lead client engagements; Facilitated buy-in of proposed solutions from clients; Defined

timing, managed resources and directed on-time, quality production of deliverables. Summarized and delivered information to clients through highly polished documentation and presentations; Communicated status, issues, and risks to leadership. Developed and maintained relationships with key client decision makers; Lead, articulated and negotiated business cases for Firm's service offerings; Consistently meet and exceed sales and managed revenue requirements. Appropriately forecasted and managed engagement risk, budget and resources with the Firm and client.

CHRISTUS Health Plan, May 2017 – March 2021

DIRECTOR OF PROJECT MANAGEMENT (OPERATIONS)

I was responsible for supporting the leadership team in leading and managing the overall project portfolio. Supervised a team of Eight Project Managers and two Managers. Investigate non-standard requests and problems, make presentations to senior leadership and project executive sponsors, ensure project documentation is accurate, and projects are completed on time and within scope. Managed the Credentialing Project build and brought all CHRISTUS Health Plan providers under one in-house Credentialing Department, saving the system over \$10 Million a year. Conducted and supervised the analysis of data for upcoming projects to determine the need and viability of those projects utilizing multiple data sources. Implemented a standardized Electronic Data Interchange (EDI) system wide to better share data between departments. The EDI helped with the management and flow of transaction information. A variety of systems used include SharePoint, Appian, .NET technologies, MS Project, MS Visio, and Salesforce. Both Waterfall and Agile methods were utilized. Acted as a business point of contact for all vendors and clients that utilized our Third-Party Administrator (TPA) services.

CHRISTUS Health Plan, September 2016 – May 2017

ACCOUNTING MANAGER OF PREMIUM BILLING & RECONCILIATION

I was responsible for the integrity and accuracy of the accounting processes within CHRISTUS Health Plan, which encompasses financial performance reporting services, including but not limited to accounts payable and accounts receivable. Include oversight and management of the accounts receivable, cash management activities, revenue tracking, month end close processes and reconciliations, bank reconciliations, and financial statement(s) generation and reporting for each of these entities. Maintaining statistical analysis and performance reporting associated with each of CHRISTUS Health Plan's lines of business. Used tools such as Oracle Premium billing. Built systems for Medicare, Medicaid, ACA, TRICARE, and Self-Funded payments from Members and the Government.

CHRISTUS Health Plan, November 2015 – September 2017

BUSINESS SYSTEMS ANALYST/PROJECT MANAGER (OPERATIONS)

I was responsible for leading project meetings with the core business team in gathering comprehensive business requirements and translating them into automated solutions, including workflow technical design and implementation. Business Analyst acted as the technical liaison with the software programming team for implementing workflow solutions and project monitoring. Collected and analyzed data to focus efforts on needed areas.

Doctors Hospital at Renaissance, October 2014 – July 2015

CLINICAL INFORMATION ANALYST

I coordinated projects and support electronic health records (EHR) development and implementation Responsible for communication between teams within the Information Services Department and end-user departments; works independently with all departments of the Hospital System that utilized the EHR.

Ascension Health (Seton), May 2014 - October 2014

SENIOR PROJECT MANAGER

I analyzed the financial and healthcare impact to Physician Enterprises on the recruitment and hiring of new and replacement physicians and advanced practice providers. Created a comprehensive care clinic model using advanced practice providers that was implemented in three locations saving the system over \$1.8 million, filling a need in the senior community, and meeting the requirements for the Seton Accountable Care Organization (ACO). Collected and analyzed data from a variety of sources to be utilized by the Executive Leadership.

EDUCATION

ANGELO STATE UNIVERSITY - San Angelo, Texas MASTER OF SCIENCE DEGREE, 2018, International Security Studies

TEXAS TECH UNIVERSITY- Health Science Center, Lubbock, Texas MASTER OF SCIENCE DEGREE, 2014, Clinical Practice Management

TROY UNIVERSITY, Troy, Alabama BACHELOR OF SCIENCE DEGREE, 2010, Psychology

- Special Operations Combat Medic Course, Fort Bragg, North Carolina Advanced Tactical Practitioner, Austere Environment Medical Provider, 2004

ORGANIZATIONS

American College of Healthcare Executives – Member since 2012

The Special Operations Medical Association (SOMA) - Member since 2004