

Director of Project Management - Certified SAFe Program Consultant
Continuous Improvement....Coaching....Empowerment

- Accomplished **servant-leader** with a proven track record of delivering large-scale software and web development projects **on time** and **within budget** by effectively collaborating, facilitating, leading and coaching multiple agile release trains
- Unique combination of strong **technical** skill-set (bachelor's degree in computer science and engineering), strong **people** skills (masters in psychology) and deep **management** & business experience backed by MBA
- Expert at driving transformation of software development methodologies with customer centric approach while **fostering self-management**
- Experienced in modern software architecture (AWS, Redshift, Cloud Spanner, ML/AI) and software business models (SaaS)
- Driven professional with innate ability to **lead by influence** and capable of bringing overwhelming enthusiasm and awareness to projects, applying expert judgment to remove impediments, keeping teams focused and delivering success in rapidly evolving and dynamic environments
- Expert in cross functional team building and ability to build cohesion across teams and among team-members by leveraging advanced communication and conflict-resolution skills
- Astute Business Manager with deep experience leveraging Business Intelligence tools to increase business impact and customer satisfaction through process improvements
- Established consultant with deep knowledge of developing strategic plans for service excellence

Career Progression

Agilent Technologies, Santa Clara, CA, USA Director of PMO/Agile Change Agent Dec. 2020 to Till-date

- Introduced and implemented predictable **cadence** for the yearly Feature Releases within the first planning cycle
- Continuing to simplify cumbersome processes like Feature Readiness which received applaud from the product owners, also introduced two additional Feature Statuses
- Relentlessly improving **Capacity Planning** with Master Excel over each Sprint0 planning
- Emphasized, coordinated and implemented two additional hierarchies to visualize flow within Jira
- Currently working through changes in system and portfolio teams to improve flow and eliminate waste causing delays
- Conducted WSJF Workshop to understand the complex business priorities objectively
- Improved communication and collaboration within Project Office through regular weekly meetings
- Strongly advocated the need for pre-planning and ensuring the same through the portfolio planning team

Genentech, South San Francisco, CA, USA Agile Release Train Engineer Feb. 2020 to Nov. 2020

- Single point of contact for building and delivering Global AWS **Data Lake** within a record 3 months time and customized it with affiliate information for each country
- Led large business initiative involving Genentech's Patient Access Care Tool synchronization with Medvantx including development, integration and data migration
- Effectively coordinated and removed impediments across geographically distributed teams spanning time zones in multiple continents during challenging covid time
- Led multiple release trains spanning AWS Data Lake, Personify and OneCustomer
- Encouraged and enabled virtual team building through online forums and discussions to keep the teams empowered
- Effectively coordinated communications between all stakeholders and business partners including engineers, devops, infrastructure, security and data privacy

Wells Fargo, San Francisco, CA, USA Agile Coach/ Lead Portfolio Manager Aug. 2018 to Feb. 2020

- Established a Program Management Office and acted as Portfolio Manager over 20+ concurrent projects
- Developed revenue & cost forecasts and established Key Performance Indicators for tracking
- Managed simultaneous development projects ensuring consistent improvement in quality & speed to market across geographically distributed teams using Agile Maturity Metrics
- Setup and launched the Agile Release Train for squads involved in the delivery of automated small business accounting domain
- Devised, deployed and monitored processes to boost long-term business success and increase profit levels by **20%**
- Protected teams from over-commitment, helped manage backlog, prioritized defects resolution resulting by on-time delivery of major initiatives

- Introduced Agile best practices (time-boxing, continuous integration, code/design reviews, transparency, accountability, product visioning, technical debt reduction, self-management, empowerment and role training) resulting in **> 100%** velocity improvement

Capital One, San Francisco, CA, USA Agile Coach/ Release Train Engineer Feb. 2017 to Jul. 2018

- As Release Train Engineer for Data and Analytics team, ensured the delivery of data pipeline built by several teams across multiple regions under the direction of highly competitive fast paced technical director
- Brought experienced and technically capable development team to the company **within 2 months** of assuming the position.
- Acted as a liaison between technical teams and product management while working with data scientists and machine learning experts to build the best in class **pipeline using CI/CD**
- Led the implementation of visual management, including team boards and sprint-by-day boards to drive improvements in throughput between 15% and 35%.
- Facilitated Program Increment Plannings and ensured timely delivery of the data modeling pipeline

Multiplan Inc, Irving, TX, USA Senior Scrum Master Sep. 2014 to Jan. 2017

- Effectively transitioned 8 large scrum teams to 12 efficient smaller teams, involving teams across multiple geographic areas
- Successfully delivered migration project building a new datacenter in Irving, TX and decommissioning old datacenter in Burlingame, MA
- As an agile coach, helped development and executive teams on Agile principles to promote continuous improvement as part of the Agile Transformation
- Managed a team of six professionals as part of the Global Delivery team
- Empowered teams to work on scaled agile model and to self-organize and grow cross-functionality
- Quickly implemented changes and continually tweaked them to ensure continued productivity and sustained velocity

VSP, Sacramento, CA, USA Scrum Master Oct. 2012 to Aug. 2014

- Efficiently transformed multi-layer processes to streamlined integration between Business group and IT Services within 3 months
- Developed and cultivated lucrative relationships with both new and existing clients through effective communication and exemplary interpersonal skills
- Collaborated with Product Owners to drive product direction to Publisher-Subscriber, Data Migration and Ordering portal concepts
- Worked concurrently with three products and three separate cross-site teams (20+ people), identified process changes required to accelerate development and remove major impediments. In eight weeks, reduced time to ship by **30%**
- Coached and mentored teams on agile methodologies including BDD and continuous integration

Education & Certifications

Quantic School of Business & Technology, MBA

Jun. 2021

SPC [SAFe Program Consultant], RTE [SAFe Release Train Engineer]

Scaled Agile Academy

Stanford University, Leadership for Strategic Execution

Jan. 2014

CSM [Certified Scrum Master] #278273

Scrum Alliance

Stanford University, Converting Strategy into Action

Aug. 2013

PMI-ACP [Agile Certified Professional] #1785972, PMP [Project Management Professional] #1652261

Project Management Institute

Tamil Nadu Open University - M.S (Master of Science in Psychology)

Apr. 2008

University of Madras – B.E (Bachelor of Engineering in Computer Science)

Apr. 2003