

ROUIDA MANSOUR

Information System Department Manager



ABOUT ME

More than 30 year's experience in Information System Development "14 years Information Systems Manager" Manager of many projects like : MTN Fuel Management System (FMS) - Central FMS - Capability Maturity Model Integration (CMMI) - BI Application - Human Resources System (HR).
Team Leader / Member of many projects like: ERP System.

CONTACT ME

+963 933 594 455

rouida.mansour71@gmail.com

Damascus, Syria

WORK EXPERIENCE

SOUCCAR FOR ELECTRONIC INDUSTRIES

INFORMATION SYSTEM MANAGER

2009 - Till Date.

PROJECT MANAGER

2005 - 2009.

ORACLE DATABASE ADMINISTRATION

2003 - 2005

SYSTEM ANALYST

2001 - 2003

SENIOR SOFTWARE DEVELOPER

1998 - 2001

SOFTWARE DEVELOPER

1994 - 1998

AKCESS

PROJECT MANAGER (Part time)

2023 - 2024

AWARDS

Years of Service Recognition Certificate

MY EDUCATION

- MASTER OF BUSINESS ADMINISTRATION - MBA
- BACHELOR INFORMATION TECHNOLOGY SYRIAN VIRTUAL UNIVERSITY

ACHIEVEMENTS

- CMMI LEVEL 3 FOR ISD INFORMATION SYSTEM DEPARTMENT CERTIFIED - SOFTWARE ENGINEERING COMPETENCE CENTER (SECC) - WWW.SECC.GOV.EG.
- BI APPLICATIONS BASED ON SOUCCAR ERP (STORE, FINANCE).
- ERP SYSTEM - ENTERPRISE RESOURCE PLANNING.
- HR SYSTEM - HUMAN RESOURCES (PERSONNEL - ORGANIZATION CHART - GRADE - JOB DESCRIPTION - PAYROLL SYSTEM - ATTENDANCE - EMPLOYEE RELATION SERVICES - WORKFLOW - PMS - OBJECTIVES - RECRUITMENTS) .
- FUEL MANAGEMENT SYSTEM (FMS).
- CENTRAL FUEL MANAGEMENT SYSTEM (CFMS).
- FMCG - FAST MOVING CONSUMER GOODS. M.E
- TRANSPORTING SYSTEMS.
- MRP - MANUFACTURING ENTERPRISE RESOURCE PLANNING.
- CRM - CUSTOMER RELATION MANAGEMENT.
- GROUND FLEET MANAGEMENT.
- HMIS - HOSPITAL MANAGEMENT INFORMATION SYS
- MARKET STUDY AND DIAGNOSES.

CERTIFICATIONS

CMMI Principles for Project Management Development, Quality Assurance, Configuration Management, Peer Review and Testing Course by SEI (Software Engineering Institute in Egypt). Critical Management by International Professional Managers association.

Advanced Management by International Professional Managers association.

ISO 9001

VISITED COUNTRIES

Germany.
France.
Lebanon.

LANGUAGES

ENGLISH : Fluent.
ARABIC : Native.

SKILLS

- LEADERSHIP
- NEGOTIATION SKILLS
- COMMUNICATION SKILLS
- TEAM WORK
- PROJECTS MANAGEMENT
- PROBLEM SOLVING
- CREATIVITY
- INDEPENDENT WORK
- TIME MANAGEMENT

HARD SKILLS

- PROGRAMMING.
- DATABASE MANAGEMENT.
- AGILE (SCRUM - KANBAN).
- CLOUD COMPUTING.
- DATA SCIENCE.
- DATA MINING.
- BUSINESS ANALYTICS.
- TEAM FOUNDATION SERVER - TFS.
- GIT.

TRAININGS

- PMP (PROJECT MANAGEMENT PROFESSIONAL BY ENG MAHER ALKADAH
- OBJECT ORIENTED METHODOLOGY
- ORACLE 10G SQL&PL/SQL
- ORACLE 10G ADMINISTRATION WORK SHOP 1
- ORACLE 10G ADMINISTRATION WORK SHOP 2

PROGRAMMING LANGUAGES

- C#
- DELPHI
- VISUAL BASIC
- JAVA
- C / C++
- PASCAL
- HTML
- CSS
- JAVASCRIPT
- ANGULAR
- ASP. NET CORE (MVC - WEB API)
- ASP.NET BOILERPLATE