

ABHIJIT LAW

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SUMMARY

- * **18+ years** of strong Consulting, Project Management and Quality Assurance testing experience in SAP S4 HANA, ERP, Web, Client Server, Windows and Mainframe environments.
- * Extensive experience gathering and analyzing **Business and Functional Requirements** and creating test strategy and test plans for industries like Beverages, Investment & Retail Banking, Financial, Oil and Gas, Energy, Agricultural, Telecom and CRM applications.
- * Hands on experience working on **RFP, Pre-Sales, SOW, Estimations, Capacity and Staffing plans** for small to large projects
- * Expertise in handling end-to-end testing cycles of large implementation projects using both Waterfall and Agile methodologies
- * Experience working in industries like Retail, Beverages, Investment and Retail banking, Financial, Oil & Gas, Energy, Agricultural and Telecom.
- * Expertise in handling transition of large SAP projects from project to support teams
- * Expertise in **Manual, Automated and Performance Testing** of applications developed on Windows, Web Environments, SAP and Peoplesoft applications.
- * Experience in creating **Project Plans (MPP), System Test plans**, defining Test Strategy, **Test scenarios** and **Test cases**, developing and maintaining test scripts based on business and functional requirements.
- * Experience in Test Scoping and Planning, Effort estimation, Framework design and Development and Implementation for various domains
- * Experience in leading small to large teams consisting of automation, manual and functional members both onsite and offshore and has experience setting up and managing Testing COE
- * Hands on experience with all phases of Software Development Life Cycle (SDLC)
- * Strong leadership, planning, organization and group presentation skills, ability to work independently with minimal direction
- * Self-starter and team player with excellent communication, interpersonal, mentoring and people management skills and a good aptitude for learning, having dealt with a diversity of clients

TECHNICAL SKILLS

Project Management Tools : MS Project, Primavera, RPM

Languages : C/C++, Visual Basic, SQL, PL/SQL, HTML, JAVA, Peoplesoft, SAP

Testing Tools : Performance Center, HP LoadRunner, HP Quick Test Professional, HP ALM, Worksoft Certify, Worksoft Impact, Live Compare

Databases : DB2, Oracle, SQL Server, Sybase, MS Access and MySQL

App/Web Servers : Weblogic, Websphere, Apache, IIS, Tuxedo

Version Control : ClearCase, PVCS, CVS

Environment : LINUX, UNIX, Mainframe, Windows

PROFESSIONAL EXPERIENCE

Delaware Consulting NA

Client: Gore Medical

Date: June, '25 – Current

Title: SAP Test Manager

Responsibilities

Working as a SAP Test Manager for Sustain and Improvement team of Gore Medical

- Leading the Regression testing initiatives before the major releases for the S4 HANA implementation projects
- Leading the automation of the regression scripts using Tricentis TOSCA
- Leading the testing initiatives of any urgent enhancements and incidents after the Go-live

- Working with Solution Manager for end-to-end traceability from requirement to testing of the releases

Rizing LLC a Wipro Company

Client: QRG, HyVee

Date: July, '21 – June, '25

Title: Principal SAP Consultant/SAP Test Manager

Location: Westchester, PA/Des Moines, IA

Responsibilities

Worked as the SAP Test Manager for S4 HANA Greenfield implementation projects both at QRG and HyVee projects

- Involved in requirement gathering, attending Design and Solution sessions, finalizing scope from testing perspective for Sprint and ITC cycles
- Developed Test Strategy, Test Plan, Test Approach for Realize Test phase of the project
- Responsible for providing a testing framework for testing the application from an end-to-end perspective
- Worked with the business, functional and Non-SAP systems to build the end-to-end business scenarios and ensured that the full capabilities are included and tested for the release
- Responsible to introduce thorough testing of interfaces before integration testing
- Responsible for conducting all phases of testing cycles – Sprint, ITC, UAT, FIT, Smoke
- Involved in defining the defect management process across all testing cycles
- Responsible to prepare and distribute daily reporting from testing perspective
- Responsible for raising risks, issues and defects arising from testing cycles
- Introduced automation for critical scripts which are part of Regression testing

Ernst & Young

Client : Corteva Enterprises, Nutrien, MolsonCoors, Microsoft, Moffitt Cancer Research Center

Date : Mar, '18 – Jul, '21

Title : SAP Test Manager

Location : Des Moines, IA, Denver, CO, Milwaukee, WI, Seattle, WA

Responsibilities

Worked as the SAP Test Manager/Warehouse Test Lead in the CFIN, S4 HANA and EWM implementation projects for the clients :

- In Moffitt, responsible to test the end to end flow of Case creation for Feasibility study and Study Initiation
- Working with BA and business to understand the requirement and flow
- In MolsonCoors, worked as Warehouse Test Lead and responsible for managing and testing EWM processes like Internal, Inbound and Outbound on SAP platform for various warehouses across US and Canada
- Managed business, functional and testing teams across onsite and offshore to test the integrated application from an end-to-end perspective
- Worked with business to create end-to-end business scenarios across various capabilities and process areas
- In Corteva, testing of CFIN implementation project which involves transferring and conversion of financial data from the 3 Heritage systems
- Involved in gathering requirements and preparing SIT Testing Scope, Plan and Test Strategy
- Implemented the Test Planning and Processes for the Unit, SIT and UAT test cycles and also ensured systems are ready to testing

- Identified test cases as part of SIT1 & 2 as part of Risk based testing due to timelines and delay in development.
- Involved in performing Internal Audit after the execution of the test cases and co-ordinating with Business for their review
- In Nutrien, testing of S4 HANA implementation project across O2C, S2D, R2R, F2P, P2P following Agile Hybrid model
- Involved in daily Scrum meetings to review backlogs and testing plan
- Involved in preparing Test Strategy, Test Planning, Estimation and building the testing team
- Used Hexawise tool for test design optimization by providing the client better test coverage and reducing the volume of test cases to be executed
- Co-ordinated Sprint and E2E testing across process areas involving business users and functional teams
- Co-ordinated with the functional teams on the test data requirements for both functional as well as E2E testing and configured the same in the system
- Involved in preparing steps and data for the E2E scenarios and co-ordinating with business resources for the execution
- Involved in defining the defect management process and preparing client reporting
- Also involved in implementing SolMan – Solution Documentation and Test Suite modules
- Identified potential candidates for automation from the complete test bed of test cases
- Identified potential candidates of test cases for automation and helped the automation team to automate critical t-codes through Worksoft

Client : Goldman Sachs

Date : Sept,'17 – Mar,'18

Title : Sr. QA/BA Consultant

Location : New York City, NY

Summary

Goldman Sachs is a leading global investment banking, securities and investment management firm that provides a wide range of services worldwide to a substantial and diversified client base that includes corporations, financial institutions, governments and high-net-worth individuals.

Responsibilities

Worked as a **Sr. QA/BA Consultant** in the Private Equity division of the Investment banking :

- Involved as a single point of contact for any issues in the GP Monitoring flow for partnerships and companies from production support point of view
- Involved as a Production support member for any issues in valuations for the GP Valuations flow which involves both Partnerships and Direct Investments
- Created a template to capture any data related issues for the Q2 and Q3 cycles in the the GPV flow and it involves capturing data from various streams and comparing for different quarters
- Involved in Integration and data testing for the GPV flow of the values coming in from 3rd party systems till it reaches the database
- Involved in checking the business logic of the various flows involving GPM and GPV
- Responsible to create and update the quarterly issue tracker
- Involved in reviewing and closing of the issues after discussing with Controllers and Analysts
- Involved in testing of Vitech tool upgrade which contains the primaries
- Involved in testing of the database endpoint change for all envs–Dev, QA, UAT & PROD
- Involved in daily review meetings with State street to review issues and tasks

Environment: Java, SQL, Kibana, JSON, JIRA

Hexaware Technologies

Client : Ernst & Young

Date : July, '16 – Aug, '17

Title : SAP Global Test Lead

Location : Secaucus, NJ

Summary

EY is a multinational professional services firm and is one of the largest professional services firm in the world. It provides assurance (including financial audit), tax, consulting and advisory services to companies. Project Mercury is the integrated enablement SAP solution for client servers and management. It supports the engagement management process from opportunity to billing, including resourcing, financial management and procurement – giving us a competitive advantage.

Responsibilities

Worked as a **SAP Global Test Lead** for the Project Mercury and the primary job responsibilities are as follows:

- Responsible for gathering and finalizing requirements from different business process teams and upload them in ALM
- Responsible to prepare the business requirements as per the required ALM structure before uploading them in ALM
- Responsible to prepare and upload the integration test cases in ALM and also mapping them to the requirements for Test Coverage
- Responsible to develop Project Plan, Test plan and Test Strategy for System Integration testing cycles for Wave 1 countries and Continuous Improvement cycle.
- Responsible to manage the Billing and AR system testing which includes preparing the project plan, data preparation for Tax as well as Billing, System Test Plan, Test execution schedule and reporting, defect tracking
- Responsible for leading and co-ordinating testing preparation and scheduling for Integration test cycles
- Responsible to manage risks and issues related to integration and system testing and track them to closure

Environment: SAP-CRM, SAP SDA, SAP-MM, HP ALM, Sharepoint

IBM Global Services

1. Client : Motiva Enterprise LLC

Date : Feb, '16 – July, '16

Title : Sr. SAP Test Lead

Location : Houston, TX

Summary

Motiva Enterprises is a leading refiner, distributor and marketer of fuels in the Eastern, Southern, and Gulf Coast regions of the United States. As a joint venture, Motiva is owned equally by subsidiaries of Saudi Aramco and Shell Oil Company.

Responsibilities

Worked as an onsite **Sr. Test Lead** for the Motiva Agility project and the primary job responsibilities were as follows:

- Responsible for gathering and finalizing scope and requirements with business and solution design team
- Worked closely with the Infrastructure team for the availability of the various applications for testing
- Responsible to develop Test plan and Test Strategy for Integration testing cycles for Distribution vertical and reviewing them with solution design team
- Involved in Functional Specifications review sessions with various business teams

- Responsible for reviewing Functional specs for new interfaces and creating scenarios and test cases for the integration test cycles.
- Responsible to prepare Test case tracker, KT tracker and weekly status report as per client's expectations
- Responsible to review test cases with Business and modify them as per the business requirements
- Responsible for creating, maintaining, updating and organizing various folders and documents in Sharepoint as per client requirement
- Involved in data conversion testing and data migration activities for the Distribution vertical
- Responsible for leading and co-ordinating testing preparation and scheduling for Integration test cycles
- Responsible to manage risks and issues related to infrastructure and application and track them to closure

Environment: SAP, HPQC, Sharepoint, MS-Excel, SAP Web, Biztalk, .Net, Powerbuilder, Windows

IBM Global Services

2. Client : Estee Lauder Companies

Date : Jan,'15 – Feb,'16

Title : SAP Test Manager

Location : Melville, NY

Summary

The Estée Lauder Companies Inc. is an American manufacturer and marketer of high-end skincare, makeup, fragrance and hair care products. The company owns a diverse portfolio of labels which are distributed internationally in up-market department stores. Release and enhancement testing is done for various process areas like Build2Report, Order2Cash, Warehouse Management, Procure2Pay, Demad2Build and on various systems which are mainly SAP Web, SAP ECC, Portal and SRM. Both manual and automated testing is done in both rounds of Integration testing and regression post the go-live and for new release.

Responsibilities

Working as an onsite **SAP Test Manager** for the Estee Testing COE project and the primary job responsibilities are as follows:

- Involved in gathering and finalizing scope and requirement in discussions with the various process teams
- Involved in working on detailed estimations and helped in budgeting for the testing work to make it cost effective and better ROI
- Involved in working on various testing proposals, staffing plan and estimates in terms of total testing effort and cost which also included working with the solutioner on the pricing
- Responsible to prepare Transaction schedule, Requirements document and ISOW for the new projects
- Responsible to develop Test plan and Test Strategy for Integration/Regression testing cycles
- Responsible to produce the daily status report for both execution and defects during the execution cycles
- Responsible to prepare Development tracker, Execution status report, Issue and Risk log and Weekly status report as per client's expectations
- Responsible for creating, maintaining, updating and organizing various folders and documents in Sharepoint as per client requirement
- Responsible for testing the pilot implementation project in Sharepoint
- Involved in triaging defects or issues in HPQC with the project team and resolving them till the defects are closed or issues are green

- Involved in preparing KT schedules for the offshore team with various process teams located across locations in US, UK and Europe
- Working in HPQC for requirement tracking, test planning, test execution and defect tracking
- Responsible for reviewing automation framework and scripts in Worksoft and SAP TAO
- Ensure proper creation, execution, and maintenance of automated testing scripts using SAP TAO
- Responsible for completing the deliverables on time and ensuring high quality
- Responsible to ensure the team follows testing standards, guidelines and testing methodology as specified in the IBM testing approach and follow client's project cycle processes
- Involved in mitigating risks with the process teams so that the project is not behind schedule and budget

Environment: Worksoft, HPQC, Sharepoint, MS-Excel, SAP-FI, SAP-MM, SAP-OM, SAP-WM, SAP-P2P, SRM, SAP Web

IBM India

3. Client : British Petroleum

Date : Mar, '14 – Dec, '14

Title : SAP Transition Manager

Location : Kolkata, India

Summary

BP is an international oil and gas company. It operates in more than 80 countries, providing its customers with fuel for transportation, energy for heat and light, retail services and petrochemicals products. Automated Testing is done on various systems which are mainly SAP Web, SAP GUI and Web. Regression testing is done after the go-live to ensure the existing functionality is stable and for Performance testing, Metrics are collected from different sources, calculated and compared before and after the migration for quarterly release projects to verify that there is no degradation in performance of the system. Transition is done for new projects going live and to ensure smooth handover to the support organization.

Responsibilities

Working as a **SAP Transition Manager** in the BP HR project and the primary job responsibilities are as follows:

- Handling transition of project to support for Quarterly releases as well as Out of package releases in terms of Country Go-live as well as Small projects and Enhancements
- Deliver all transitions in line with IBM's Transition Framework and recognized best practice methodologies like ITIL framework
- Produce Due Diligence reports and Impact analysis and assessment report after consulting the design and project teams on the functional changes or enhancements
- Involved in solutioning of the entire transition effort for various process areas like SAP Functional, SAP ABAP, SAP Portal, SAP XI, SAP BI and Security
- Produce PO for the transition effort by working with the Pricing team
- Produce detailed Transition plans with agreed milestones and interdependencies
- Responsible to present the Bubble support approach which includes scheduled reviews on open tickets and changes going into Production with the customer
- Responsible to work closely with the Project and Support AMS teams on the resolution of the open defects in a timely manner and thereby ensure the standard SLAs and KPIs are met
- Escalate major Transition issues to Transition Lead and Management with recommendations on how to address
- Ensure Transition are within time and budget constraints and required quality level are met
- Ensure smooth handover of the baton to the support team at the end of the transition

- Document the learnings from Transition at the end of the project and discuss with key stakeholders

Environment: SAP – HR, SAP Web, HPQC, Sharepoint

IBM India

4. Client : British Petroleum

Date : Dec,'10 – Mar,'14

Title : Testing Service Line Manager

Location : Kolkata, India

Responsibilities

Worked as a Service Line Lead in the BP ART project for both Automated and Performance Testing and the primary job responsibilities were as follows:

- Manage Regression and Performance testing projects delivery within timelines and budget
- Responsible for preparing monthly dashboards with different project KPIs like Effort Variance, Schedule Adherence, Estimation Accuracy, Delivery Timeliness and TSI Index
- Involved in preparing the weekly status report as a part of the delivery service process; the report involves the status of each project, various issues faced, total effort spent, variance of schedule among others
- Involved in preparing Governance deck which includes various testing SLAs, KPIs, resource matrix, key issues and risks
- Involved in attending meetings with the stakeholders for any project delivery escalations and mitigating risks in terms of timelines and scope.
- Involved in mentoring and guiding team members which vary from their career development, roles and responsibilities in the team and during critical phased in the projects.
- Involved in reviewing all project estimations and also follow up on all new project requirements from inception till completion.
- Responsible for reviewing testing approach and plan document for all testing projects and also discuss project and resource requirement.
- Ensuring that the team follows the testing standards, guidelines and testing methodology as specified in the IBM testing approach and also follow client's project cycle processes
- Involved in reviewing each project deliverable, validating and ensuring that they meet the entry and exit criteria
- Involved in planning the various projects as per the demand supply model which helps minimizing the adhoc requirements and also in long term planning of the resources
- Involved in RFP process during renewal of contract which involves working on the questions from the client and defining the ways of working in the future testing factory model.

Environment: SAP-MM, SAP-FICO, SAP-SD, SAP Web, Java, Windows, Siebel, BI, Performance Center, QTP

IBM India

5. Client : Ericsson

Date : Nov,'09 – Nov,'10

Title : Performance Test Lead

Location : Kolkata, India

Summary

Ericsson is a world-leading provider of telecommunications equipment and related services to mobile and fixed network operators globally. It is one of the few companies worldwide that can offer end-to-end solutions for all major mobile communication standards. The New Generation SAP Platform (NGSP) project deals with all the existing SAP systems like CRM, HRMS, ONE, etc getting migrated from the existing ORACLE DB and SUN OS to IBM DB2 DB and LINUX OS respectively.

Responsibilities

- Managing the performance testing throughout the testing cycle from gathering requirements, test project plan development till test execution to ensure that testing is on schedule
- Coordinating the testing cycles with the Migration schedule so that the before migration testing is done before the system goes for migration and after testing is done after all the activities like the refresh, export/import are completed
- Responsible for creating Test Plan for each system under migration and upload them in the Team Room where each step is specified for the performance testing process
- Developing Performance Test Matrix which identifies the specific transactions to be exercised and gain approval of this test matrix from various teams prior to scripting activities
- Creating Load Scripts using SAP Web, SAP GUI, Citrix and Web (HTTP/HTML) protocols
- Executing various test scenarios and collect different metrics like CPU Utilization, Free Memory and Memory Utilization Stats, Dialog response times, Transaction Response times, etc from Site Scope and various graphs which are available
- Involve in test analysis after each test and identify performance problems or bottlenecks and recommend possible steps for remediating them
- Co-ordinating with the Landscape team to create a similar environment for testing before and after the migration so that the test results are not skewed.

Environment: SAP, SAP Web, Java, Loadrunner, Rational Performance Center, DB2, Linux

Pyxis Solutions Inc, US (a subsidiary of ITC Infotech)

Client : Goldman Sachs, NY

Date : Nov, '07 – Sept, '09

Title : Sr. QA Analyst

Location : New York City, NY

Summary

Goldman Sachs is a leading global investment banking, securities and investment management firm that provides a wide range of services worldwide to a substantial and diversified client base that includes corporations, financial institutions, governments and high-net-worth individuals.

Responsibilities

- Working in the development and maintenance of the **Order Management System** and Electronic Merchandising system for **Equities** division which are used by Sales Traders to offer clients unparalleled access to products, liquidity and expertise across global markets
- Analyzed systems requirements and developed an overall **system test strategy** to validate end-to-end processing for each of the business processes that are part of the Sales Order Management platform
- Proposed testing strategies, execution plans and timelines to ensure the delivery of a quality software system product
- Involved in evaluating **quality risk** for product enhancements/fixes and propose test plans to address identified risks
- Design, plan, document and implement a comprehensive suite of test plan and test cases for the GUI and server based systems in order to maintain software integrity
- Performed post-test analysis and assessment, which includes interpreting process and transaction logs and querying various database tables.
- Involved in testing of Middleware & Multi-platform Applications and overall regression testing
- Involved in end-to-end testing of the **FIX protocol** for the Equities based application
- Manage deadlines and work to meet feature requirements and customer expectations
- Coordinate with development and support teams and provide regular QA status and follow-up on reported bugs and incorporate in regression validation.
- Participated in the test scenario review meetings to ensure that coverage targets are met
- Negotiated and prioritized issues with the Development Managers and Infrastructure group to ensure faster turnaround time for the defects

Environment: Java, C/C++, MFC, Sybase, SQL, Oracle, UNIX, Ocean, Quick Test Pro, Quality Center, MS Visio

Citigroup, NY

Date : June,'06 - Nov,'07

Title : **Performance Testing Manager** of the Concierge Project

Location : Long Island City, NY

Summary

Citigroup Inc. is today's pre-eminent financial services company, with some 200 million-customer accounts in more than 100 countries. Concierge is a new Web based software application aimed at bringing various products of Citigroup, viz., mortgage, credit and home loans, credit cards, savings and checking accounts, under one easily accessible SSO login and is also integrated with external systems.

Responsibilities

- Involved in developing and managing **Performance testing** methodology for large systems development
- Hands-on experience designing a performance test plan, developing scripts, conducting performance testing, creating customized performance output journals, and analyzing and making recommendations related to performance test results by following the SDLC Methodology
- Involved in **Planning**, estimating, scheduling and controlling performance testing phase of projects with **Microsoft Project 2003** which was used for developing the plan, tracking the schedule, reporting and analyzing the project information and managing resources for the project.
- Prepared a detail test schedule and test metrics on a day-to-day basis for the project members to know the status of the application.
- Lead application performance testing initiatives whose activities include: Designing best in class performance testing approaches and plans for enterprise-wide projects; Designing and executing load, stress, capacity and endurance tests
- Involved in Coordinating the performance testing phase of a project with other project members and testers and also to monitor and track testing progress
- Involved in testing **Middleware** applications like Websphere and Weblogic as a part of the system architecture
- Analyzed functional and technical specifications to lead the development of test requirements, test objectives, and a complete test plan for performance testing
- Involved in review meetings with the **Designers** and TA's over High Level Design and Architectural designs to get an overall understanding of the messages which flows between the application and the external systems
- Provide insight into performance bottlenecks leveraging a variety of skills and tool sets on multiple platforms

Environment: PeopleSoft, DB2, LoadRunner, XML, MQ, Tuxedo, Web Sphere, Web Logic, IE 6.0, UNIX, MS Project 2003, MS Visio, Mainframe OS/IBM 3270

ISS Inc., NJ

Client : Citigroup, NY

Date : Mar,'04-May,'06

Title : **QA Analyst/Performance Tester** of the Concierge Project

Location : Long Island City, NY

Responsibilities

- Analyzed **business requirements** and **Software Requirement Specification** documents to get a better understanding of the system from both technical and business perspectives.
- Created different **test scenarios** (scripts to be executed, number of users to be simulated and think/wait time to be included) for peak and off peak load and measured the performance response times for each transaction
- Involved in creating test scripts for **Performance Testing** and to emulate day in the life scenarios of a branch banking day

- Performed extensive **correlation** and **parameterization** in generating and standardizing the test scripts in LoadRunner
- Worked extensively and systematically with developers, infrastructure and external application groups to solve issues which are identified from the testing of the application
- Documented test requirements and test cases using **Test Director** which also incorporated line of responsibility and coordination
- Identified bottlenecks and isolated the problems using the load monitors by analyzing average transaction response time graphs, web resource and network graphs
- Involved in walkthroughs and meetings and also responsible for weekly status

Environment: PeopleSoft, DB2, LoadRunner, Quick Test Pro, XML, MQ, Tuxedo, Web Sphere, Web Logic, IE 6.0, UNIX, Mainframe OS/IBM 3270

EDUCATION

PGDBA from Symbiosis Center for Distance Learning, Pune, India

M.S in Mechanical Engineering, Texas A&M University, USA

B.E. in Mechanical Engineering, Gauhati University, India

PROFESSIONAL CERTIFICATION

1. Awarded the CSTM Certification in the year 2010
2. Awarded the ISTQB Foundation Certification from Indian Testing Board in the year 2011
3. Awarded the ITIL V3 Foundation Certification from APMG International in the year 2011
4. Awarded the Diploma in Information and Systems Management on successfully completing the 2 year course from Aptech Computer Education, India
5. Awarded a Certificate for completing the RDBMS with Oracle course from OSDATA, a subsidiary of Orient Longman Limited, India.
6. Generative AI at SAP



7. Microsoft Certified 'Azure Fundamentals' and 'Azure Data Fundamentals'



DISTINCTION/HONORS

1. Awarded the Manager's choice award for putting the Client first
2. Awarded for outstanding leadership and also the Best Team Lead in the BP account in IBM
3. Awarded Eminent and Excellence Award for excellence at IBM
4. Awarded a Citi Top 10 Award for excellence in performance at work.
5. Awarded with an overall good performance rating at Citibank
6. Awarded a **Scholarship** for a year at Texas A&M university during my first year of study

US Work Authorization Status : US Citizen